



Important Information, Numbers and Documents THAT SHOULD BE

Shared and Retained by Family Members prior to the illness or passing of a Serving or Former Member of the RCMP

For many years, the Nova Scotia RCMP Veterans' Association, through the Executive and the Support and Advocacy Committee, has been assisting family members following the passing of their loved one. However, it is difficult to provide timely assistance when the surviving family members do not have at hand the vital information that must be provided to agencies when reporting the passing of the individual. These elements are also critical when attempting to quickly transition pensions without overpayments to a qualified surviving spouse.

The Executive and Support and Advocacy Committee strongly recommend that each member document the following numbers and provide them to their family members and/or retain them where they are easily retrieved following death.

1. RCMP Regimental Number
2. RCMP Pension #
3. Veterans Affairs Canada K#
4. Social Insurance Number #

In addition, it will be important that documents such as marriage certificates and birth certificates for both the member and the surviving spouse are readily accessible as copies will be immediately required by some of the agencies when transitioning the pensions to the survivors.

If you do not have these numbers and documents, then now is the time to apply for them through Vital Statistics in the province of birth/ marriage and through the various government agencies.



SOURCES OF INFORMATION AND IMPORTANT PHONE NUMBERS:

Morneau Shepel (RCMP insurance plan)

RCM Police Group Life, Accidental Death and Dismemberment Plans
C/O Morneau Shepel 1060 University Street
9th Floor, Montreal, Quebec H3B 4V3,
Telephone: 1-800-661-7595 - 7:30 a.m. to 7: p.m. (ET) Monday to Friday,
Fax : 1-514-395-7404 www.pbs-sra.ca

Public Works and Government Services Canada (RCMP work pension)

Government of Canada Pension Centre – Mail Facility
PO Box 8500
Matane QC G4W 0E2
Telephone: Toll Free: 1-855-502-7090

Note - for Executive Services use: 1-855-502-7088 (C/Supt, EX-01 and above). Monday to Friday: 8:00a.m. to 4:00 p.m. (your local time)

Outside Canada and the United States: 506-533-5800 (collect call accepted). Monday to Friday: 8:00a.m. to 5:00p.m. (Atlantic Time)

Telephone Teletype (TTY) 506-533-5990 (collect call accepted). Monday to Friday: 8:00a.m. to 5:00 p.m. (Atlantic Time)

Email: pensioncentrercmp.centredespensionsgrc@pwgsc-tpsgc.gc.ca

Website: www.rcmp.pension.gc.ca The RCMP Pension and Benefits Web site, hosted by PWGSC, has detailed information on all aspects of pension administration.

Service Canada - CPP and OAS benefits

www.servicecanada.gc.ca Note: If there is any doubt about the eligibility for this or any Federal pension call: 1- 800- 277-9914.

Veterans Affairs Canada (VAC Disability Pensions)

Veterans Affairs Canada, PO Box 7700, Charlottetown, PEI, C1A 8M9
1-866-522-2122 www.vac-acc.gc.ca
<http://www.vac-acc.gc.ca/providers/sub.cfm?source=salute/july2004/fund>

Supporting Veterans in Need - 24/7 counselling services -

Veterans and their immediate families can access free, short-term, confidential and professional counselling services. If you are experiencing work-related issues, family or marital problems, or high levels of stress or anxiety, call 24/7 Veterans Affairs Canada Assistance Services at 1-800-268-7708.